



Support services for people with disabilities

These services are provided in the London Borough of Westminster



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to info@Capitalise.org.uk

How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

info@Capitalise.org.uk

Benefits and grants

Organisation	A2 Dominion Advice Plus
Overview	Offer benefits advice. Have a drop-in advice session on Monday afternoons from 2 - 4pm.
Address	Beethoven Centre, 3rd Avenue London W10 4JL
Phone number	020 8825 1067
Website	http://www.a2dominion.co.uk/beethoven

Organisation	Citizens Advice - Westminster
Overview	Provide specialist advice on disability benefits.
Address	21a Conduit Place London W1 1HS
Phone number	0844 477 1611
Website	https://www.westminstercab.org.uk

Organisation	People First
Overview	Provide information on benefits relevant to people with disabilities.
Address	2nd Floor Pink Zone, Kensington Town Hall, Horton street London W8 7NX
Phone number	020 7641 1444
Website	http://www.peoplefirstinfo.org.uk

Housing and utilities

Organisation	A2 Dominion Advice Plus
Overview	Provide supported housing for people with disabilities.
Address	Beethoven Centre, 3rd Avenue London W10 4JL
Phone number	020 8825 1067
Website	http://www.a2dominion.co.uk/beethoven

Organisation	
Overview	Provide details to apply for social housing. Also offer some online advice for people in private rented accommodation.
Address	101 Richardson Street, London NW8 8EA
Phone number	020 7641 1000
Website	https://www.westminster.gov.uk

Employment

Organisation	People First
Overview	Provide information on employment rights and learning opportunities for people with disabilities.
Address	2nd Floor Pink Zone, Kensington Town Hall, Horton street London W8 7NX
Phone number	020 7641 1444
Website	http://www.peoplefirstinfo.org.uk

Transport

Organisation	Westway Community Transport
Overview	Provide range of services include; transport to hospital appointments, mobility scooters, community transport and a transport service to shops.
Address	240 Acklam Road, London W10 5YG
Phone number	020 8964 4928
Website	http://www.westwayct.org.uk

Independent living and assistive technology

Organisation	A2 Dominion Advice Plus
Overview	Can provide a number of adaptations for people's homes such as ramps and grab rails. An Occupational Therapist will assess needs. People may have to pay for adaptations unless they can obtain a Disabled Facilities Grant.
Address	Beethoven Centre, 3rd Avenue London W10 4JL
Phone number	020 8825 1067
Website	http://www.a2dominion.co.uk/beethoven

Organisation	Westminster Council - Adult Social Care
Overview	Provide Disabled Facilities Grants for adaptations to people's homes. An assessment will take place to assess eligibility and needs.
Address	Westminster City Hall, 64 Victoria Street, London SW1E 6QP
Phone number	020 7641 2500
Website	https://www.westminster.gov.uk

Organisation	People First
Overview	Provide guidance and information on independent living, including grants for adaptations to peoples' homes. Have a list of services and products that can assist independent living.
Address	2nd Floor Pink Zone, Kensington Town Hall, Horton street London W8 7NX
Phone number	020 7641 1444
Website	http://www.peoplefirstinfo.org.uk