



Support services for people with disabilities

These services are provided in the London Borough of Wandsworth



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to info@Capitalise.org.uk

How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

info@Capitalise.org.uk

Benefits and grants

Organisation	Age UK- Wandsworth
Overview	Wandsworth advice and support service includes money and benefits, community care and direct payments.
Address	549 Old York Road London SW18 1TQ
Phone number	020 8877 8940
Website	http://www.ageuk.org.uk

Organisation	Wandsworth CAB
Overview	Provides a specialist service giving benefit advice for people affected by cancer. It is a partnership between Macmillan, Citizens Advice Croydon and Citizens Advice Wandsworth.
Address	Battersea Library 265 Lavender Hill LONDON SW11 1JB
Phone number	020 8682 3766
Website	http://www.wandsworthcabx.org.uk

Organisation	Springfield Law Centre
Overview	Issues they can assist with include: <ul style="list-style-type: none"> • Benefit entitlements • Assistance applying (including evidence to support application) • Reassessment or when circumstances change • Overpayments and affordable deductions • Appeals • Representation at a benefit tribunal • Referral for assistance with an appeal to the Upper Tribunal
Address	61 Glenburnie Road London SW17 7DJ
Phone number	020 3513 5000
Website	http://www.swlstg-tr.nhs.uk

Housing and utilities

Organisation	Age UK- Wandsworth
Overview	Advice and support service offers basic housing advice. Advise on housing repairs and housing options.
Address	549 Old York Road London SW18 1TQ
Phone number	020 8877 8940
Website	http://www.ageuk.org.uk

Organisation	South West London Law Centre
Overview	<p>If client is eligible can advise on:</p> <ul style="list-style-type: none"> • Homelessness • Disrepair • Eviction • Repossession • Housing Court Duty Scheme • Rent Deposit Clinic <p>The Housing Court Duty Scheme (HCDS) provides last-minute help to people facing eviction or repossession. In South West London the scheme operates at three County Courts: Croydon, Kingston-upon-Thames and Wandsworth.</p> <p>Specialist legal advisers attend the court on the days when repossession cases are being heard. These advisers are available to all tenants or mortgage-holders facing eviction or repossession – regardless of income – who have a hearing listed on that day.</p>
	Debt advice includes required advice on utilities suppliers, debts and helping clients apply to trusts for help with energy costs if applicable.
Address	76 Falcon Road London SW11 2LR
Phone number	020 8767 2777
Website	http://www.swllc.org

Organisation	Springfield Law Centre
Overview	<p>Offer specialist advice, assistance and representation on:</p> <ul style="list-style-type: none"> • Rent arrears • Homelessness • Possession proceedings

	<ul style="list-style-type: none"> • Harassment and unlawful evictions • Disrepair • Allocations
Address	61 Glenburnie Road London SW17 7DJ
Phone number	020 3513 5000
Website	http://www.swlstg-tr.nhs.uk

Organisation	Wandsworth CAB
Overview	Advice on energy deals, insulation, winter fuel payments and referrals to energy grants, as part of their energy project.
Address	Battersea Library 265 Lavender Hill LONDON SW11 1JB
Phone number	020 8682 3766
Website	http://www.wandsworthcabx.org.uk

Employment

Organisation	Work Match
Overview	Service designed to match Wandsworth residents with jobs. Advisers help people with; identifying career goals, interview preparation, training and access to job listings.
Address	N/A
Phone number	020 8871 5191
Website	https://www.wandsworthworkmatch.org

Transport

Organisation	Age UK- Wandsworth
Overview	Advice & support service offers transport advice. The Out & About service provides occasional trips out for older people who are housebound and are at risk of isolation.
Address	549 Old York Road London SW18 1TQ
Phone number	020 8877 8940
Website	http://www.ageuk.org.uk

Independent living and assistive technology

Organisation	Wandsworth Independent Living Forum
Overview	Forum for deaf and disabled people, carers and representatives from organisations working with deaf and disabled people. Has a peer support service for disabled people to access personal budgets; assisting with completion of forms and giving support or advice Is a signposting/referral route - providing information about services, facilities, organisations locally and nationally.
Address	3rd Floor, Trident Business Centre, 89 Bickersteth Road, Tooting, SW17 9SH
Phone number	020 8516 7768
Website	http://www.wandsworthilf.com

Organisation	Age UK- Wandsworth
Overview	Offer free NHS hearing aid clinic
Address	549 Old York Road London SW18 1TQ
Phone number	020 8877 8940
Website	http://www.ageuk.org.uk