



Support services for people with disabilities

These services are provided in the London Borough of Waltham Forest



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to info@Capitalise.org.uk

How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

info@Capitalise.org.uk

Benefits and grants

Organisation	Diversity Living Services
Overview	Provide general advice, information & guidance on welfare benefits to disadvantaged groups in the community.
Address	1st Floor, 57 The Market Square, London N9 0TZ
Phone number	020 8803 6161
Website	http://www.diversityliving.org.uk

Organisation	DABD UK
Overview	The Welfare Benefit Advice Team offer specialised advice in welfare benefits, income maximisation service and financial capability coaching.
	Provide free, confidential, advice to help find funds to make repairs, improvements or adaptations to homes.
Address	42-48 Parsloes Avenue, Dagenham, RM9 5NU
Phone number	020 8215 9630
Website	http://www.dabd.org.uk

Organisation	Reaching Out East
Overview	Directory of organisations providing advice in Waltham Forest - including debts, welfare benefits, housing, employment, & community care.
Address	58 Hall Lane, Chingford, E4 8EU
Phone number	020 8519 6369
Website	http://www.advicewalthamforest.org.uk

Housing and utilities

Organisation	Waltham Forest Citizen Advice
Overview	Housing advice for tenants in the public and private sectors. Landlords and tenant issues, council house provision, eviction, disrepair & housing options.
Address	220 Hoe Street, London E17 3AY
Phone number	03003 301175
Website	https://www.citizensadvice.org.uk

Organisation	Diversity Living Services
Overview	Provide general advice, information & guidance on housing to disadvantaged groups in the community.
Address	1st Floor, 57 The Market Square, London N9 0TZ
Phone number	020 8803 6161
Website	http://www.diversityliving.org.uk

Employment

Organisation	Waltham Forest Citizen Advice
Overview	Advise on rights at work, pay, time off, discrimination and redundancy.
Address	220 Hoe Street, London E17 3AY
Phone number	03003 301175
Website	https://www.citizensadvice.org.uk

Organisation	Diversity Living Services
Overview	Provide career advice, assistant in accessing education and vocational training.
Address	1st Floor, 57 The Market Square, London N9 0TZ
Phone number	020 8803 6161
Website	http://www.diversityliving.org.uk

Organisation	DABD UK
Overview	Support clients in looking for work, including help with job searches, applications forms, interviews, CVs & currently operate apprenticeship schemes.
Address	42-48 Parsloes Avenue, Dagenham, RM9 5NU
Phone number	020 8215 9630
Website	http://www.dabd.org.uk

Transport

Organisation	DABD UK
Overview	Operates a door to door transport service for people with limited mobility.
Address	42-48 Parsloes Avenue, Dagenham, RM9 5NU
Phone number	020 8215 9630
Website	http://www.dabd.org.uk

Independent living and assistive technology

Organisation	DABD UK
Overview	Provide a personalised service before equipment is purchased, plus on-going support.
Address	42-48 Parsloes Avenue, Dagenham, RM9 5NU
Phone number	020 8215 9630
Website	http://www.dabd.org.uk

Organisation	Age UK - Waltham Forest
Overview	Provide information and advice on issues affecting older people including technology and independent living.
Address	58 Hall Lane, Chingford, E4 8EU
Phone number	020 8558 5512
Website	http://www.ageuk.org.uk