



Support services for people with disabilities

These services are provided in the London Borough of Sutton



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to info@Capitalise.org.uk

How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

info@Capitalise.org.uk

Benefits and grants

Organisation	Age UK - Sutton
Overview	Help with: <ul style="list-style-type: none"> • Benefit checks • Info & advice on types of benefits & how to apply • Assistance including help to complete forms • Support to re-apply for benefits, or helping to challenge a decision • Home visits
Address	1 Lower Square, Civic Centre St Nicholas Way Sutton SM1 1EA
Phone number	020 8770 4090
Website	http://www.ageuk.org.uk

Organisation	Springfield Law Centre
Overview	Issues they can assist with include: <ul style="list-style-type: none"> • Benefit entitlements • Assistance applying (including evidence to support application) • Reassessment or when circumstances change • Overpayments and affordable deductions • Appeals • Representation at a benefit tribunal • Referral for assistance with an appeal to the Upper Tribunal
Address	61 Glenburnie Road London SW17 7DJ
Phone number	020 3513 5000
Website	http://www.swlstg-tr.nhs.uk

Housing and utilities

Organisation	South West London Law Centre
Overview	Specialist housing advice including: <ul style="list-style-type: none"> • Homelessness • Disrepair • Eviction • Repossession • Housing Court Duty Scheme • Rent Deposit Clinic
	Debt advice includes required advice on utilities suppliers, debts and helping clients apply to trusts for help with energy costs if applicable.
Address	South West London Law Centres - Merton & Sutton 112 London Road Morden Surrey SM4 5AX
Phone number	020 8767 2777
Website	http://www.swllc.org

Organisation	Age UK - Sutton
Overview	Help with: <ul style="list-style-type: none"> • Info on housing options available to people in later life, including getting help at home • Information on paying for housing and care, financial assistance available and any entitlements under the Care Act • Advice and guidance on finding care homes, sheltered housing or assisted living
	Some online information and advice, such as how to keep warm in winter. Can show clients how to find the best energy deals and home insulation grants.
Address	1 Lower Square, Civic Centre St Nicholas Way Sutton SM1 1EA
Phone number	020 8770 4090
Website	http://www.ageuk.org.uk

Organisation	Rethink Mental Illness- Sutton
Overview	Nationally Rethink provide intensive 24-hour supported housing (as a step-down from residential homes and inpatient units). Accommodation plus recruits and trains private sector landlords to provide accommodation and support to tenants who have mental health needs locally in their own communities.
Address	Wimbledon Guild 30-32 Worple Road Wimbledon Greater London SW19 4EF
Phone number	03005 000927
Website	https://www.rethink.org

Organisation	Sutton CAB
Overview	Advice on providers, tariffs, assistance programmes, trust funds and utility debt forms part of financial capability and debt advice.
Address	Sutton CAB Central Library St Nicholas Way Sutton SM1 1EA
Phone number	020 8405 3552
Website	http://www.suttoncabx.org.uk

Employment

Organisation	Sutton CAB
Overview	Advise includes employment rights, problems at work, when work comes to an end, discrimination and health & safety
Address	Sutton CAB Central Library St Nicholas Way Sutton SM1 1EA
Phone number	020 8405 3552
Website	http://www.suttoncabx.org.uk

Organisation	South West London Law Centre
Overview	Specialist employment advice including: <ul style="list-style-type: none"> • Dismissal • Unpaid wages • Notice pay or redundancy pay • Holiday pay • Breach of contract • Grievances • Appeals • Settlement Agreements • Discrimination
Address	South West London Law Centres - Merton & Sutton 112 London Road Morden Surrey SM4 5AX
Phone number	020 8767 2777
Website	http://www.swllc.org

Organisation	Rethink Mental Illness- Sutton
Overview	Rethink Merton is a support group but nationally Rethink Mental Illness provide a wide range of employment and training services to people with severe mental illness.
Address	Wimbledon Guild 30-32 Worple Road Wimbledon Greater London SW19 4EF
Phone number	03005 000927
Website	https://www.rethink.org

Transport

Organisation	Age UK - Sutton
Overview	Can help older people access transport concessions including: <ul style="list-style-type: none"> • Free older person's bus pass • Senior Railcard • London Freedom Pass • Coach concessions • Regional concessions • Taxicard

Address	1 Lower Square, Civic Centre St Nicholas Way Sutton SM1 1EA
Phone number	020 8770 4090
Website	http://www.ageuk.org.uk

Independent living and assistive technology

Organisation	Age UK - Sutton
Overview	Advice on living independently at home, including aids and adaptations staying safe at home, and home help options.
	Offer a digital buddy service. Internet and computer classes.
Address	1 Lower Square, Civic Centre St Nicholas Way Sutton SM1 1EA
Phone number	020 8770 4090
Website	http://www.ageuk.org.uk