



Support services for people with disabilities

These services are provided in the London Borough of Southwark



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to info@Capitalise.org.uk

How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

info@Capitalise.org.uk

Benefits and grants

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|---------------------|---|
| Organisation | Southwark Disablement Association Independent Living |
| Overview | Advice and referrals concerning disability benefits and Welfare Rights. |
| Address | Southwark Resource Centre, 10 Bradenham Close. Walworth, London. SE17 2QB |
| Phone number | 020 7701 1391 |
| Website | http://www.sdail.org |

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| Organisation | Cambridge House Law Centre |
| Overview | Full benefits advice and a Welfare Rights outreach service in six venues across Southwark. |
| Address | 1 Addington Square London SE5 0HF |
| Phone number | 020 7358 7025 |
| Website | http://ch1889.org |

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| Organisation | Age UK Southwark & Lewisham |
| Overview | Free and confidential benefits advice through telephone advice line, appointments, drop ins and home visits. |
| Address | Stones End Centre 11 Scovell Road Southwark London SE1 1QQ |
| Phone number | 020 7701 9700 |
| Website | http://www.ageuk.org.uk |

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| Organisation | Blind Aid |
| Overview | Welfare rights support for service users over the phone or home visits. |
| | BlindAid may make grants available to help blind and partially sighted people maintain independence and reduce isolation (subject to criteria and typically up to £300). |
| Address | Lantern House 102 Bermondsey Street London SE1 3UB |
| Phone number | 020 7403 6184 |
| Website | http://www.blindaid.org.uk |

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| Organisation | OBAC |
| Overview | Welfare Rights Advice Service <ul style="list-style-type: none"> • Entitlements – Assistance in completing benefit/entitlement forms • Conducting Initial Assessments • Assistance in contacting the DWP and providing support and assistance via telephone form filling service • Tribunals – dealing with appeals and representation at tribunals |
| Address | 1st Floor Gloucester House, 8 Camberwell New Road, London SE5 OTA |
| Phone number | 020 7735 3400 |
| Website | http://www.obac.org.uk |

Housing and utilities

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|---------------------|---|
| Organisation | Cambridge House Law Centre |
| Overview | Advice on housing rights, providing support for people who face repossession acts, eviction, homelessness, disrepair, rent arrears, issues with housing benefit and other problems relating to their housing situation. |
| Address | 1 Addington Square London SE5 0HF |
| Phone number | 020 7358 7025 |
| Website | http://ch1889.org |

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|---------------------|---|
| Organisation | Age UK Southwark & Lewisham |
| Overview | Free and confidential housing advice through telephone advice line, appointments, drop ins and home visits. |
| Address | Stones End Centre 11 Scovell Road Southwark London SE1 1QQ |
| Phone number | 020 7701 9700 |
| Website | http://www.ageuk.org.uk |

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| Organisation | Southwark CAB |
| Overview | <p>Citizens Advice Southwark has an Energy Champion to promoting energy awareness and savings across the borough. They run a number of projects to help the residents of Southwark get the most from their energy provider.</p> <p>If someone is struggling with their energy bills Southwark CAB can help by:</p> <ul style="list-style-type: none"> • Checking benefit entitlements • Providing free, impartial, confidential and independent debt advice • Negotiating with creditors • Giving budgeting advice • Helping clients apply to trusts for help with energy costs |
| Address | Peckham Bureau, 97 Peckham High Street, SE15 5RS. Bermondsey Bureau, 8 Market Place, Southwark Park Road, SE16 3UQ |
| Phone number | 0344 499 4134 |
| Website | http://www.southwarkcabservice.org.uk |

Employment

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| Organisation | Cambridge House Law Centre |
| Overview | Provide an appointment-based employment advice service, providing advice on the following: unlawful deduction of wages, equal pay, maternity rights, unfair dismissal and redundancy, TUPE and discrimination on the grounds of race, sex, disability, pregnancy, marital status and sexual identity. |
| Address | 1 Addington Square |

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| | London SE5 0HF |
| Phone number | 020 7358 7025 |
| Website | http://ch1889.org |

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| Organisation | OBAC |
| Overview | OBAC offers accredited training projects that create pathways into employment, further education and training in basic, soft and key skills. |
| Address | 1st Floor Gloucester House, 8 Camberwell New Road, London SE5 OTA |
| Phone number | 020 7735 3400 |
| Website | http://www.obac.org.uk |

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|---------------------|--|
| Organisation | Leonard Cheshire |
| Overview | Advise on finding a job, volunteer work and careers. Preparing for or attending meetings Setting up a business Provide training to improve skills and support disabled people into employment |
| Address | Head Office 66 South Lambeth Road London SW8 1RL |
| Phone number | 020 7112 1489 option 4 |
| Website | https://www.leonardcheshire.org |

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| Organisation | Bede Learning Disability Project |
| Overview | Bede Plus is a specialist training programme for people with learning disabilities. It's a 12 week day time course to build personal skills with travel training, time management, CV preparation, and interview training. |
| Address | Bede house 351 Southwark Park Road London SE16 2JW |
| Phone number | 020 7237 8930 |
| Website | http://www.bedehouse.org.uk |

Transport

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| Organisation | Lambeth & Southwark Community Transport |
| Overview | Deliver a variety of Dial-a-Ride services under contract across London. |

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| Address | Surrey Wharf 30 Malt Street LONDON SE1 5AY |
| Phone number | 020 7924 9911 |
| Website | http://www.lascot.com |

Independent living and assistive technology

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|---------------------|--|
| Organisation | Age UK Southwark & Lewisham |
| Overview | Free and confidential independent living advice through telephone advice line, appointments, drop ins and home visits. |
| Address | Stones End Centre 11 Scovell Road Southwark London SE1 1QQ |
| Phone number | 020 7701 9700 |
| Website | http://www.ageuk.org.uk |

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|---------------------|--|
| Organisation | Leonard Cheshire |
| Overview | Accommodation services include supported living (adapted accommodation that is rented with access to 24 hour support and care). Discover IT @Home offers disabled people access to IT equipment and specialist adaptations within their homes. Previously known as Workability, the scheme encourages disabled people to experience the benefits of digital inclusion in their own way and at their own pace. The project is open to disabled adults (18 and over) who are resident in the United Kingdom. |
| Address | Head Office 66 South Lambeth Road London SW8 1RL |
| Phone number | 020 7112 1489 option 4 |
| Website | https://www.leonardcheshire.org |

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| Organisation | London Borough of Southwark - Adult Social Care |
| Overview | Can carry out an initial assessment of needs and signpost to relevant organisations. |
| Address | 132 Queens Road London SE15 2HP |
| Phone number | 020 7525 3324 |
| Website | http://www.southwark.gov.uk |

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| Organisation | Southwark Disablement Association Independent Living |
| Overview | Advice given on equipment. |
| Address | Southwark Resource Centre, 10 Bradenham Close. Walworth, London. SE17 2QB |
| Phone number | 020 7701 1391 |
| Website | http://www.sdail.org |

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| Organisation | Blind Aid |
| Overview | Provide the long term loan of radio/audio equipment (agents for British Wireless for the Blind) |
| Address | Lantern House 102 Bermondsey Street London SE1 3UB |
| Phone number | 020 7403 6184 |
| Website | http://www.blindaid.org.uk |