



Support services for people with disabilities

These services are provided in the London Borough of Redbridge



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to info@Capitalise.org.uk

How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

info@Capitalise.org.uk

Benefits and grants

Organisation	Disability Redbridge
Overview	Advice, information & signposting provided on disability issues including: welfare benefits.
Address	Level 1 Exchange, High Road, Ilford, Essex, IG1 1RS
Phone number	020 8478 6864
Website	http://www.disabilityredbridge.org.uk

Organisation	DABD UK
Overview	The Welfare Benefit Advice Team offer specialised advice in welfare benefits, income maximisation and financial capability coaching.
	Provide free, confidential, advice to help find funds to make repairs, improvements or adaptations to homes.
Address	42-48 Parsloes Avenue, Dagenham, RM9 5NU
Phone number	020 8215 9630
Website	http://www.dabd.org.uk

Organisation	Action on Hearing Loss -Redbridge
Overview	Provide information, advice & signposting on Personal Independence Payments & other benefits for Deaf community & people with hearing loss.
Address	25 Bourne Court, Southend Road, Woodford Green, 1G8 8HD
Phone number	020 8551 7700
Website	https://www.actiononhearingloss.org.uk

Organisation	London Borough of Redbridge - Adult Social Care
Overview	Provide information, advice on welfare benefit & social care funding on their website 'Redbridge My Life'.
Address	Aldsborough Road North, Ilford, Essex 1G2 7SR
Phone number	020 8708 7333
Website	http://www.redbridge.gov.uk

Housing and utilities

Organisation	London Borough of Redbridge - Adult Social Care
Overview	Council website provides info on housing options. Website also provides info on energy & utilities.
Address	Aldsborough Road North, Ilford, Essex 1G2 7SR
Phone number	020 8708 7333
Website	http://www.redbridge.gov.uk

Employment

Organisation	Disability Redbridge
Overview	Advice, information & signposting provided on disability issues including: employment & work.
Address	Level 1 Exchange, High Road, Ilford, Essex, IG1 1RS
Phone number	020 8478 6864
Website	http://www.disabilityredbridge.org.uk

Organisation	DABD UK
Overview	Support clients in looking for work, including help with job searches, applications forms, interviews, CVs & currently operate apprenticeship schemes.
Address	42-48 Parsloes Avenue, Dagenham, RM9 5NU
Phone number	020 8215 9630
Website	http://www.dabd.org.uk

Transport

Organisation	Disability Redbridge
Overview	Website provides information on shopmobility service.
Address	Level 1 Exchange, High Road, Ilford, Essex, IG1 1RS
Phone number	020 8478 6864
Website	http://www.disabilityredbridge.org.uk

Organisation	DABD UK
Overview	Operates a door to door transport service for people with limited mobility.
Address	42-48 Parsloes Avenue, Dagenham, RM9 5NU
Phone number	020 8215 9630
Website	http://www.dabd.org.uk

Independent living and assistive technology

Organisation	Disability Redbridge
Overview	Advice, information & signposting provided on disability issues including: independent living
Address	Level 1 Exchange, High Road, Ilford, Essex, IG1 1RS
Phone number	020 8478 6864
Website	http://www.disabilityredbridge.org.uk

Organisation	DABD UK
Overview	Offers a wide range of daily living equipment including; manual & electric wheelchairs, scooters, walking aids & personal care products.
Address	42-48 Parsloes Avenue, Dagenham, RM9 5NU
Phone number	020 8215 9630
Website	http://www.dabd.org.uk

Organisation	Action on Hearing Loss -Redbridge
Overview	Provide Personalised Rehabilitation programmes (Daily living skills training and mobility training to maintain independence in the home). Provide: fortnightly Deaf & hard of hearing social club on Friday, support with communication skills, some free equipment provision, lip reading & Braille classes and Macular Degeneration Group.
Address	25 Bourne Court, Southend Road, Woodford Green, 1G8 8HD
Phone number	020 8551 7700
Website	https://www.actiononhearingloss.org.uk