











#### Support services for people with disabilities

These services are provided in the London Borough of Lewisham



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

#### Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

#### How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- Benefits and grants
- Housing and utilities
- Employment
- Transport
- Independent living and assistive technology

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to <a href="info@Capitalise.org.uk">info@Capitalise.org.uk</a>

#### How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

info@Capitalise.org.uk

#### **Benefits and grants**

Organisation	Lewisham Disability Coalition
Overview	Provide online signposting advice & information on issues affecting people with disabilities, including welfare benefits.
Address	111 Randlesdown Road (on corner of Gramsci Way)
	Bellingham SE6 3HB
Phone number	020 8697 0100
Website	http://ldcadvice.co.uk

Organisation	Carers Lewisham
Overview	Provide information on issues affecting carers and the
	people they support, including welfare benefits.
Address	Waldram Place, Forest Hill London SE23 2LE
Phone number	020 8699 8686
Website	www.carerslewisham.org.uk

Organisation	Action for Blind People
Overview	The Welfare Rights Team provide information, advice &
	support to people who are blind & partially sighted, to
	access benefits available to them.
Address	105 Judd Street, London WC1 9NE
Phone number	020 7391 2151
Website	https://actionforblindpeople.org.uk

Organisation	London Borough of Lewisham - Adult Social Care
Overview	Council offers information and advice on direct payments,
	personal budgets, state pensions and other benefits.
Address	4th Floor, Lawrence House, 1 Catford Road London SE6
	4RL
Phone number	020 8314 7777
Website	http://www.lewisham.gov.uk

## **Housing and utilities**

Organisation	London Borough of Lewisham - Adult Social Care
Overview	Provide Information & advice on residential care, sheltered schemes, housing with care and supported living and
	housing related support.
	Council also provide advice on energy and utilities through Hackney Shine.
Address	4th Floor, Lawrence House, 1 Catford Road London SE6 4RL
Phone number	020 8314 7777
Website	http://www.lewisham.gov.uk

## **Employment**

Organisation	Action for Blind People
Overview	Provides advice & information for blind people about
	retaining employment, plus skills development. Action
	Employment Line for advice 0800 440 2255.
Address	105 Judd Street, London WC1 9NE
Phone number	020 7391 2151
Website	https://actionforblindpeople.org.uk

## **Transport**

Organisation	Lewisham Disability Coalition
Overview	Provide on-line signposting advice & information on issues affecting people with disabilities, including transport & accessibility.
Address	111 Randlesdown Road (on corner of Gramsci Way) Bellingham SE6 3HB
Phone number	020 8697 0100
Website	http://ldcadvice.co.uk

Organisation	London Borough of Lewisham - Adult Social Care
Overview	Offers advice on blue badge, disabled parking permits &
	freedom passes, & motability.
Address	4th Floor, Lawrence House, 1 Catford Road London SE6
	4RL
Phone number	020 8314 7777
Website	http://www.lewisham.gov.uk

# Independent living and assistive technology

Organisation	Lewisham Disability Coalition
Overview	Provide online advice & information on issues affecting
	people with disabilities, including independent living.
Address	111 Randlesdown Road (on corner of Gramsci Way)
	Bellingham SE6 3HB
Phone number	020 8697 0100
Website	http://ldcadvice.co.uk

Organisation	Carers Lewisham
Overview	Provide information on issues affecting carers, including
	respite, breaks & holidays.
Address	Waldram Place, Forest Hill London SE23 2LE
Phone number	020 8699 8686
Website	www.carerslewisham.org.uk

Organisation	Action for Blind People
Overview	Offers information on a wide variety of technology to support individuals at home and make the environment safer. Includes; smartphones, tablets, video magnifiers, tactile watches and alarms.
Address	105 Judd Street, London WC1 9NE
Phone number	020 7391 2151
Website	https://actionforblindpeople.org.uk