



Support services for people with disabilities

These services are provided in the London Borough of Lambeth



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to info@Capitalise.org.uk

How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

info@Capitalise.org.uk

Benefits and grants

Organisation	Disability Advice Service Lambeth
Overview	Offer welfare benefits advice and have some factsheets and guides including one on Independence Payments.
Address	'We are 336' (formerly the Accord Centre) 336 Brixton Road Brixton London SW9 7AA
Phone number	020 7738 5656
Website	http://www.disabilitylambeth.org.uk

Organisation	Age UK Lambeth
Overview	Information and advice on benefits, including getting a benefits check, by phone, drop in or in the client's own home.
Address	Third Floor 336 Brixton Road London SW9 7AA
Phone number	020 7346 6800
Website	http://www.ageuk.org.uk/lambeth

Organisation	Centre 70
Overview	Welfare Benefits advice is provided at Specialist Quality Mark level. Advise on grants to individuals.
Address	46 Knight's Hill SE27 0JD
Phone number	020 8670 0070
Website	http://centre70.org.uk

Organisation	Brixton Advice Centre
Overview	Welfare benefits are one of the areas Brixton Advice Centre specialises in.
Address	167 Railton Road

	Brixton London SE24 OLU
Phone number	020 7733 7554
Website	https://brixtonadvice.org.uk

Organisation	Every Pound Counts
Overview	<p>The Every Pound Counts scheme is a free benefits check and advice service for the following Lambeth residents:</p> <ul style="list-style-type: none"> .people with disabilities .people with sensory impairments .people experiencing long term ill health .carers .people caring for a disabled child or a child with significant long term ill health, including children with long term developmental conditions and behavioural conditions .people receiving treatment support from Lambeth drug and alcohol treatment services. <p>Referrals can be made by staff working in the following service areas:</p> <ul style="list-style-type: none"> .social care .health .housing <p>organisations commissioned by Lambeth Council to provide support for vulnerable Lambeth residents needing help to claim additional benefit entitlement.</p>
Address	Brixton Customer Centre Olive Morris House 18 Brixton Hill London SW2 1RD
Phone number	020 7926 1000
Website	http://www.lambeth.gov.uk

Organisation	Carers Hub - Lambeth
Overview	The Carers' Hub Enquiry Line offers information, support and general advice on all issues affecting carers. Including: Charitable Grants and make referrals if needed.
Address	336 Brixton Road London SW9 7AA
Phone number	020 7346 6800
Website	http://carershub.org.uk

Housing and utilities

Organisation	Disability Advice Service Lambeth
Overview	Provide housing advice and help people to access relevant housing services.
Address	'We are 336' (formerly the Accord Centre) 336 Brixton Road Brixton London SW9 7AA
Phone number	020 7738 5656
Website	http://www.disabilitylambeth.org.uk

Organisation	Centre 70
Overview	Offer advice and can negotiate with landlord, lender or the council. Can assist with: <ul style="list-style-type: none"> • Homelessness • Applications and reviews/appeals • Disrepair • Social and privately rented accommodation • Repossession • Evictions • Renting and leasehold • Rent arrears • Anti-social behaviour • Housing rights through relationship breakdown • Deposits • Mortgage arrears • Succession issues Centre 70 holds the Legal Aid Agency Specialist Quality Mark level.
Address	46 Knight's Hill SE27 0JD
Phone number	020 8670 0070
Website	http://centre70.org.uk

Organisation	Brixton Advice Centre
Overview	Specialist advice on housing and homelessness. They hold the Legal Aid Agency's Specialist Quality Mark quality assurance accreditation in Housing and Community Care law. Take part in the Housing Court Duty Possession Scheme at Lambeth County Court.
Address	167 Railton Road Brixton London

	SE24 OLU
Phone number	020 7733 7554
Website	https://brixtonadvice.org.uk

Organisation	London Borough of Southwark Housing Advice Service
Overview	<p>Tenancy Relations Service This housing options service helps with finding or keeping a safe & suitable home. A team of housing advisors can help with:</p> <ul style="list-style-type: none"> • Help and advice to help you to stay in your current home • Referrals to other services • Help and advice about private renting • Advice on moving to a larger or smaller property or to another area • Advice about shared ownership and keywork schemes • Advice and help on domestic violence • Advice and help if client is homeless, is being re-possessed or has mortgage arrears • Making a homeless application • Help with online housing register application • Advice about how to use the Homesearch service to bid for a new home • Help with the housing options self assessment tool
Address	<p>Southwark Council PO BOX 64529 London SE1P 5LX</p>
Phone number	020 7525 5950
Website	http://www.southwark.gov.uk

Organisation	Citizens Advice - Lambeth and Merton
Overview	Advice on supply, helping clients apply to trusts for help with energy costs.
Address	<p>326 London Road Mitcham Surrey CR4 3ND</p> <p>1 Barrhill Road Streatham Hill Lambeth SW2 4RJ</p> <p>7 Crown Parade Crown Lane</p>

	MORDEN Surrey SM4 5DA
Phone number	0800 2540298
Website	http://caml.org.uk

Employment

Organisation	Toucan Employment
Overview	Offer support with returning to work and careers.
Address	Thamesreach Employment Academy 29 Peckham Road London SE5 8UA
Phone number	020 3751 9681
Website	http://www.toucanemployment.org

Transport

Organisation	Disability Advice Service Lambeth
Overview	Can advise on accessible transport services (such as Freedom Passes, Blue Badges and Taxicards)
Address	'We are 336' (formerly the Accord Centre) 336 Brixton Road Brixton London SW9 7AA
Phone number	020 7738 5656
Website	http://www.disabilitylambeth.org.uk

Organisation	Carers Hub - Lambeth
Overview	The Carers' Hub Enquiry Line offers information, support and general advice on all issues affecting carers, including transport.
Address	336 Brixton Road London SW9 7AA
Phone number	020 7346 6800
Website	http://carershub.org.uk

Independent living and assistive technology

Organisation	Disability Advice Service Lambeth
Overview	<p>DASL provides a Professional Advocacy Service as part of the Independent Living and Carers' Partnership (ILCP) ILCP offers services including:</p> <ul style="list-style-type: none"> • Information and advice including benefits, pensions, health and social care, housing, transport and mobility. • Professional Advocacy to support people in accessing community care, health and housing services, dealing with financial and family problems and being safe from abuse. • The Direct Payments Support Service delivering advice, support and training for people who wish to use Personal Budgets to arrange their own care and support.
Address	<p>'We are 336' (formerly the Accord Centre) 336 Brixton Road Brixton London SW9 7AA</p>
Phone number	020 7738 5656
Website	http://www.disabilitylambeth.org.uk

Organisation	Lambeth Mencap
Overview	<p>Work with people who need support once a week through to those with intensive complex needs that require 24 hour support.</p>
Address	<p>43 Knight's Hill London SE27 0HS</p>
Phone number	020 8655 7711
Website	http://www.lambethmencap.org.uk