



Support services for people with disabilities

These services are provided in the London Borough of Kingston



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to info@Capitalise.org.uk

How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

info@Capitalise.org.uk

Benefits and grants

Organisation	Kingston Centre for Independent Living
Overview	Provide advice and guidance including explaining how Direct Payments and Personal Budgets work.
	Have a disability-related equipment grants scheme. Applicants have to show need for the particular equipment they wish to purchase and also illustrate why there is a financial need e.g. benefits are their only income. The equipment can be anything from walking aids to sight aids or simple daily living equipment such as an electric can opener for people with arthritis or other limb restrictions. They don't normally consider applications for 'white goods'. They also run a grants scheme for holidays.
Address	River Reach 31 - 35 High Street Kingston upon Thames KT1 1LF
Phone number	020 8546 9603
Website	http://www.kcil.org.uk

Organisation	Staywell (Kingston)
Overview	For those 60+ (and their families & carers) advise on benefit entitlements and assist with claims and form filling. Provide support and representation with benefit appeals.
Address	The Bradbury (drop-in centre for the over 50s): 37b Grange Road Kingston upon Thames KT1 2RA
Phone number	020 8942 8256
Website	http://www.staywellservices.org.uk

Housing and utilities

Organisation	Staywell (Kingston)
Overview	Can advise on housing issues and offer a casework service for those 60+.
Address	The Bradbury (drop-in centre for the over 50s): 37b Grange Road Kingston upon Thames KT1 2RA
Phone number	020 8942 8256
Website	http://www.staywellservices.org.uk

Organisation	South West London Law Centre
Overview	<p>If client is eligible can advise on:</p> <ul style="list-style-type: none"> • Homelessness • Disrepair • Eviction • Repossession • Housing Court Duty Scheme • Rent Deposit Clinic <p>The Housing Court Duty Scheme (HCDS) provides last-minute help to people facing eviction or repossession. In South West London the scheme operates at three County Courts: Croydon, Kingston-upon-Thames and Wandsworth.</p> <p>Specialist legal advisers attend the court on the days when repossession cases are being heard. These advisers are available to all tenants or mortgage-holders facing eviction or repossession – regardless of income – who have a hearing listed on that day.</p>
	Debt advice includes required advice on utilities suppliers and helping clients apply to trusts for help with energy costs if applicable.
Address	South West London Law Centres - Kingston & Richmond Ground Floor Siddeley House 50 Canbury Park Road Kingston Upon Thames KT2 6LX
Phone number	020 8767 2777
Website	http://www.swllc.org

Employment

Organisation	Kingston Centre for Independent Living
Overview	Broker service can help with employment support.
Address	River Reach 31 - 35 High Street Kingston upon Thames KT1 1LF
Phone number	020 8546 9603
Website	http://www.kcil.org.uk

Transport

Organisation	London Borough of Kingston
Overview	Website provides info on accessible transport options in the Borough. Includes; Dial-a-Ride, Community Transport, Taxicard and Blue Badge Scheme.
Address	Guildhall 2 High Street Kingston upon Thames KT1 1EU
Phone number	020 8547 5002
Website	https://www.kingston.gov.uk

Independent living and assistive technology

Organisation	Kingston Centre for Independent Living
Overview	KCIL is currently offering a Special Educational Needs and Disabilities Brokerage Service across Richmond and Kingston. Brokers support families to broker their budget and develop a support plan. Will also support with implementation.
	Have a grants scheme that may be able to fund assistive technology.
Address	River Reach 31 - 35 High Street Kingston upon Thames KT1 1LF
Phone number	020 8546 9603
Website	http://www.kcil.org.uk

Organisation	Staywell (Kingston)
Overview	Offer a range of practical care and support services to help clients stay independent, safe and healthy, including a handyperson and domestic help.
Address	The Bradbury (drop-in centre for the over 50s): 37b Grange Road Kingston upon Thames KT1 2RA
Phone number	020 8942 8256
Website	http://www.staywellservices.org.uk