



Support services for people with disabilities

These services are provided in the London Borough of Islington



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to info@Capitalise.org.uk

How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details

have become out of date, please email the updated details to:
info@Capitalise.org.uk

Benefits and grants

| | |
|---------------------|---|
| Organisation | Centre 404 |
| Overview | Help with personal budget and form filling. Offers a Matching and Finding service to choose a Personal Support Worker. Can also manage Personal Budget. |
| Address | 404 Camden Road, London N7 0Sj |
| Phone number | 020 7607 8762 |
| Website | http://www.centre404.org.uk |

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|---------------------|---|
| Organisation | London Borough of Islington - Housing Advice and options |
| Overview | Advice on welfare benefits entitlement and referral to other departments. |
| Address | Islington Customer Centre, 222 Upper Street, London N1 1XR |
| Phone number | 020 7527 2000 |
| Website | https://www.islington.gov.uk |

Housing and utilities

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| Organisation | Centre 404 |
| Overview | Run a supported housing scheme, including for people with high complex needs. |
| Address | 404 Camden Road, London N7 0Sj |
| Phone number | 020 7607 8762 |
| Website | http://www.centre404.org.uk |

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|---------------------|--|
| Organisation | London Borough of Islington - Housing Advice and options |
| Overview | Advice & help from the Housing Options and Advice Team on homelessness, finding suitable accommodation, private renting, tenancy matters, temporary accommodation, shelter and care homes and staying safe in accommodation. |
| Address | Islington Customer Centre, 222 Upper Street, London N1 1XR |
| Phone number | 020 7527 2000 |
| Website | https://www.islington.gov.uk |

Transport

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|---------------------|--|
| Organisation | Islington Community Transport |
| Overview | Provide YourCar – an accessible alternative to minicab hire for people with disabilities or mobility difficulties. |
| Address | Ash Grove Bus Depot, Mare Street, London E8 4RH |
| Phone number | 020 7275 2414 |
| Website | http://www.islingtonct.org |

Independent living and assistive technology

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|---------------------|---|
| Organisation | Centre 404 |
| Overview | Provide outreach and floating support worker services to help manage daily living skills. |
| Address | 404 Camden Road, London N7 0Sj |
| Phone number | 020 7607 8762 |
| Website | http://www.centre404.org.uk |

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| Organisation | Islington Council - Adult Social Care |
| Overview | The Access & Advice Service provide initial enquiries for adults needing social care in Islington. Provide information about services on offer & services by other social care organisations. |
| Address | Islington Customer Centre, 222 Upper Street, London N1 1XR |
| Phone number | 020 7527 2299 |
| Website | http://www.islington.gov.uk |