



Support services for people with disabilities

These services are provided in the London Borough of Harrow



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to info@Capitalise.org.uk

How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:
info@Capitalise.org.uk

Benefits and grants

Organisation	Harrow Association of Disabled People
Overview	Benefits service gives advice and help on all Welfare Benefit claims. It also provides support and information with appeals for disability benefits. They have three Welfare Benefits Officers who can help with claims or give advice. One of them is a Gujarati speaker.
Address	Bentley House 15-21 Headstone Drive Harrow HA3 5QX
Phone number	020 8861 9920
Website	http://www.had.org.uk

Organisation	Middlesex Association for the Blind
Overview	Lots of information about the benefits and concessions clients may be entitled to, including those specifically for those who are partially sighted or blind.
Address	Suite 18 Freetrade House Lowther Road Stanmore Middlesex HA7 1EP
Phone number	020 8423 5141
Website	http://aftb.org.uk

Organisation	Age Uk Harrow
Overview	-Can offer advice on benefit entitlements. -Carry out benefit checks- covering pensions, pension credit, means-tested benefits and disability related benefits. -Provide support in claiming benefits, filling in forms or help the older people access other help.
Address	3rd Floor Premier House

	1 Canning Road Wealdstone Harrow Middlesex HA3 7TS
Phone number	020 8861 7980
Website	http://www.ageuk.org.uk

Organisation	Hart
Overview	Offer advice to those living with HIV and will refer to a specialist service if required.
Address	New Windsor Street Uxbridge Middlesex UB8 2TU
Phone number	01895 813874
Website	http://www.hart-hiv.org.uk

Housing and utilities

Organisation	Age Uk Harrow
Overview	Can provide advice on: -Heating -Tenancy rights -Private Sheltered Housing available in Harrow
Address	3rd Floor Premier House 1 Canning Road Wealdstone Harrow Middlesex HA3 7TS
Phone number	020 8861 7980
Website	http://www.ageuk.org.uk

Organisation	Hart
Overview	Offer advice to those living with HIV and will refer to a specialist service if required
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	Middlesex UB8 2TU
Phone number	01895 813874
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Employment

Organisation	Harrow Association of Disabled People
Overview	<p>Have a service to provide advice, guidance and support to enable disabled people to move towards and gain employment. It's open to disabled people living, working or training in Harrow.</p> <p>Help can be given in the following areas:</p> <ul style="list-style-type: none"> • Support and guidance to gain paid employment • Support and guidance to obtain work experience or volunteering opportunities • Work Preparation Courses
Address	Bentley House 15-21 Headstone Drive Harrow HA3 5QX
Phone number	020 8861 9920
Website	http://www.had.org.uk

Organisation	Middlesex Association for the Blind
Overview	<p>The employment service provides advice to those looking to return to work. They equip people with the skills and confidence to successfully apply for jobs and to develop their career.</p> <p>I.T. and Braille training provide skills and help with access to information and services.</p>
Address	Suite 18 Fretrade House Lowther Road Stanmore Middlesex HA7 1EP
Phone number	020 8423 5141
Website	http://aftb.org.uk

Transport

Organisation	Harrow Association of Disabled People
Overview	Information is available on a wide range of disability related topics including: <ul style="list-style-type: none"> • Mobility • Transport • Concessionary travel: for help with all your Blue Badge, Freedom Pass & Taxicard enquiries and assistance with the forms
Address	Bentley House 15-21 Headstone Drive Harrow HA3 5QX
Phone number	020 8861 9920
Website	http://www.had.org.uk

Organisation	Middlesex Association for the Blind
Overview	Info on their website answering questions around driving and getting around for those who are losing their sight.
Address	Suite 18 Freetrade House Lowther Road Stanmore Middlesex HA7 1EP
Phone number	020 8423 5141
Website	http://aftb.org.uk

Organisation	Age Uk Harrow
Overview	Information and advice team can provide advice on transport issues. Including: <ul style="list-style-type: none"> • Factsheets on public transport, concessions, driving and parking • Disabled Transport • Transport for London • Older Person's Freedom Pass • Info about 60+ oyster • Dial-a-Ride • Harrow Community Transport - 020 8427 6619 • Senior Railcards

	• Disabled and reduced mobility Airport Guide
Address	3rd Floor Premier House 1 Canning Road Wealdstone Harrow Middlesex HA3 7TS
Phone number	020 8861 7980
Website	http://www.ageuk.org.uk

Independent living and assistive technology

Organisation	Harrow Association of Disabled People
Overview	Using the Red Brick Cafe as a base, they offer training to improve independent living skills such as:- <ul style="list-style-type: none"> •Basic Food and Hygiene •Basic Cooking •Shopping with Confidence •Travel Training •Keeping Safe •Healthy lifestyle <p>Information is also available on a wide range of disability related topics including</p> <ul style="list-style-type: none"> • Mobility & • Equipment
Address	Bentley House 15-21 Headstone Drive Harrow HA3 5QX
Phone number	020 8861 9920
Website	http://www.had.org.uk

Organisation	Middlesex Association for the Blind
Overview	Direct support, advice and information to help those experiencing sight loss remain independent.
	Resource Centres: advice as well as allowing you to try out specialised equipment and technologies for the home and when out-and-about. The Association acts as a distributor for the British Wireless for the Blind Fund, supplying radio cassette and CD players directly to people

	who have sight loss. The sets are specially designed to be easy to operate by those with a visual impairment, offering a vital link to the outside world and allowing people to listen to talking newspapers, audio newsletters and books.
Address	Suite 18 Freetrade House Lowther Road Stanmore Middlesex HA7 1EP
Phone number	020 8423 5141
Website	http://aftb.org.uk

Organisation	London Borough of Harrow- Adult Social Care
Overview	<p>Short term support (initial support) Everyone who is 18 or over who needs some help to maintain and improve their independence with daily living tasks will be first offered their Reablement service. This service is available for up to six weeks.</p> <p>Long term support (additional support) Many adults find that the intensive support that they receive from the reablement service will mean they need less help or even no support to live independently. However some people may need long term support after the service has ended.</p> <p>Adult carers The council provides advice and support for adult carers who regularly look after someone who wouldn't be able to manage at home without help. Carers may be adults or young people either living with the person they support or somewhere else.</p>
Address	PO Box 57 Station Road Harrow HA1 2XF
Phone number	020 8863 3730
Website	http://www.harrow.gov.uk

Organisation	Age Uk Harrow
Overview	Provide practical support to people to remain independent at home. Help to increase confidence and make an easy transition from hospital. Offer home support services for older people who need a hand. This includes home visiting and a shopping service.
Address	3rd Floor Premier House

	1 Canning Road Wealdstone Harrow Middlesex HA3 7TS
Phone number	020 8861 7980
Website	http://www.ageuk.org.uk