



Support services for people with disabilities

These services are provided in the London Borough of Haringey



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to info@Capitalise.org.uk

How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

info@Capitalise.org.uk

Benefits and grants

| | |
|---------------------|---|
| Organisation | Haringey Law Centre |
| Overview | Welfare team can assist with variety of issues including; applications for Welfare Benefits, disputing reductions and overpayment claims and tribunal hearings. |
| Address | 754-758 High Road London N17 0AL |
| Phone number | 020 8808 5354 |
| Website | http://haringeylawcentre.org.uk |

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| Organisation | Citizens Advice Haringey |
| Overview | Provide advice on welfare benefits. |
| Address | 20e Waltheof Gardens London N17 7DN |
| Phone number | 03444 889626 |
| Website | https://www.citizensadvice.org.uk |

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| Organisation | Haringey Council - Housing Advice & Options |
| Overview | <p>Provide Disabled Facilities Grants (DFG). This is a local council grant to provide financial help for the cost of essential adaptation work to make a house suitable for a disabled person to live in.</p> <p>The required adaptations need to be necessary and appropriate (as determined by Occupational Therapy staff) to meet the needs of a disabled person. It is means tested, so some people may have to pay a contribution towards their grant.</p> |
| Address | 48 Station Road London N22 7TY |
| Phone number | 020 8489 1000 |
| Website | http://www.haringey.gov.uk |

Housing and utilities

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| Organisation | Haringey Law Centre |
| Overview | Specialist housing team can assist with a range of housing issues including; possession and eviction, disrepair and homelessness. |
| Address | 754-758 High Road London N17 0AL |
| Phone number | 020 8808 5354 |
| Website | http://haringeylawcentre.org.uk |

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|---------------------|---|
| Organisation | Haringey Council - Housing Advice & Options |
| Overview | Provide advice over the telephone, via email and face-to-face on a range of housing issues. |
| Address | 48 Station Road London N22 7TY |
| Phone number | 020 8489 1000 |
| Website | http://www.haringey.gov.uk |

Employment

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|---------------------|---|
| Organisation | Haringey Law Centre |
| Overview | Employment team offer advice on range of issues including; discrimination, unfair dismissal, redundancy and breach of contract. |
| Address | 754-758 High Road London N17 0AL |
| Phone number | 020 8808 5354 |
| Website | http://haringeylawcentre.org.uk |

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| Organisation | Haringey Association for Independent Living (HAIL) |
| Overview | HAIL to Work is a non-profit employment service which works across London. It has three services HAIL to Work Cleaning, HAIL to Work Gardening & HAIL to Work Travel Mate staffed entirely by individuals with either a Disability, Mental Health issue or Autism. |
| Address | Town Hall Approach, London, N15 4RY |
| Phone number | 020 8275 6551 |
| Website | http://www.hailltd.org |

Transport

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| Organisation | Community Transport Haringey |
| Overview | Provide 'Your Car' A low cost, fully accessible alternative to minicab hire – designed to help people with disabilities or mobility difficulties where a regular minicab or taxi doesn't meet all of their needs. Vehicles are fully wheelchair accessible and drivers are trained to be able to help their passengers from door to vehicle to door. Also deliver a variety of Dial-a-Ride services under contract in the borough. |
| Address | Ash Grove Depot, Mare Street, London E8 4RT |
| Phone number | 020 7275 2414 |
| Website | http://www.ctharingey.org |

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|---------------------|---|
| Organisation | Haringey Council - Adult Social Care |
| Overview | Information and help with the Blue Badge Scheme. |
| Address | Integrated Access Team, River Park House, London, N22 8HQ |
| Phone number | 020 6489 1400 |
| Website | http://www.haringey.gov.uk |

Independent living and assistive technology

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|---------------------|---|
| Organisation | Haringey Association for Independent Living (HAIL) |
| Overview | Provide a range of care services for different budgets. Services include; support to access health services, support making meals, support dressing and undressing etc. |
| Address | Town Hall Approach, London, N15 4RY |
| Phone number | 020 8275 6551 |
| Website | http://www.hailltd.org |

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| Organisation | Haringey Council - Adult Social Care |
| Overview | Carry out an assessment to work out what support people need, and how much the local authority can help with the cost. |
| | Have an online tool called AskSARA to help people identify what their needs are and the possible adaptations and technology that may help. |
| Address | Integrated Access Team, River Park House, London, N22 8HQ |
| Phone number | 020 6489 1400 |
| Website | http://www.haringey.gov.uk |

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| Organisation | Voiceability |
| Overview | Provide advocacy service. Help people be more involved in agreeing their care needs and services. Help people who have been defined as 'lacking capacity' to make specific decisions for themselves. |
| Address | United House, 39-41 North Road, London, N7 9DP |
| Phone number | 020 7485 2424 |
| Website | http://www.voiceability.org |