



Support services for people with disabilities

These services are provided in the London Borough of Hackney



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to info@Capitalise.org.uk

How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

info@Capitalise.org.uk

Benefits and grants

Organisation	City & Hackney Carers
Overview	Offers information, support and advice on all issues affecting carers - correct benefit entitlements, direct payments, carer's allowance.
	Offer advice on applications for charitable grants & funds.
Address	Prideaux House, 10 Church Crescent, London E9 7DL
Phone number	020 8533 0951
Website	https://www.carers.org

Organisation	London Borough of Hackney - Adult Social Care
Overview	The Welfare Benefit Team offers advice on direct payments, personal budgets and other benefits.
	Website contains information on Disabled Facilities Grant, equipment & adaptations.
Address	Hackney Service Centre, 1 Hillman Street, London E8 1DY
Phone number	020 8356 6262
Website	http://www.hackney.gov.uk

Organisation	Hackney Community Law Centre
Overview	Help & assistance on welfare benefit entitlements and appeals.
Address	8 Lower Clapton Road, London, E5 0PD
Phone number	020 8985 8364
Website	http://www.hclc.org.uk

Housing and utilities

Organisation	Choice in Hackney
Overview	Provide Advocacy and Independent Living Service to disabled people living in London, including for housing issues.
Address	Defoe Block, Ground Floor, 50 Hoxton Street, London N1 6LP
Phone number	020 7613 3206
Website	http://www.choiceinhackney.org

Organisation	London Borough of Hackney - Housing Advice & Options
Overview	Advice and help applying for social housing, keeping tenancies, renting, homelessness, housing options, and tenancy rights.
Address	Hackney Service Centre, 1 Hillman Street, London E8 1DY
Phone number	020 8356 2929
Website	http://www.hackney.gov.uk

Employment

Organisation	Choice in Hackney
Overview	Provide advocacy service for disabled people living in London, including for employment.
Address	Defoe Block, Ground Floor, 50 Hoxton Street, London N1 6LP
Phone number	020 7613 3206
Website	http://www.choiceinhackney.org

Organisation	Hackney Community Law Centre
Overview	Advice on rights at work.
Address	8 Lower Clapton Road, London, E5 0PD
Phone number	020 8985 8364
Website	http://www.hclc.org.uk

Transport

Organisation	London Borough of Hackney - Adult Social Care
Overview	Advice on blue badge, disabled parking permits & freedom passes, Motability and companion badge.
Address	Hackney Service Centre, 1 Hillman Street, London E8 1DY
Phone number	020 8356 6262
Website	http://www.hackney.gov.uk

Independent living and assistive technology

Organisation	City & Hackney Carers
Overview	Provide information & advice on carer's assessment, respite, sitting & befriending services & holidays.
Address	Prideaux House, 10 Church Crescent, London E9 7DL
Phone number	020 8533 0951
Website	https://www.carers.org

Organisation	London Borough of Hackney - Adult Social Care
Overview	Website provides info on Disabled Facilities Grants, equipment & adaptations to support independent living.
Address	Hackney Service Centre, 1 Hillman Street, London E8 1DY
Phone number	020 8356 6262
Website	http://www.hackney.gov.uk