



## Support services for people with disabilities

These services are provided in the London Borough of Greenwich



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

## Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

## How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to [info@Capitalise.org.uk](mailto:info@Capitalise.org.uk)

## How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

[info@Capitalise.org.uk](mailto:info@Capitalise.org.uk)

## Benefits and grants

|                     |  |
|---------------------|--|
| <b>Organisation</b> | <b>Greenwich Association of Disabled People</b>  |
| <b>Overview</b>     | Provide a range of specialist service for disabled people including advocacy, support with personal budgets. |
| <b>Address</b>      | The Forum@Greenwich, Trafalgar Road, London SE10 9E0   |
| <b>Phone number</b> | <b>020 8305 2221</b>   |
| <b>Website</b>      | <a href="http://www.gad.org.uk">http://www.gad.org.uk</a>  |

|                     |  |
|---------------------|--|
| <b>Organisation</b> | <b>Greenwich Mencap</b>  |
| <b>Overview</b>     | Offer information, advice, advocacy & support on a range of issues including benefits. |
| <b>Address</b>      | Unit 4, Hopyard Studios, 13 Lovibond Lane, London SE10 9FY                             |
| <b>Phone number</b> | <b>020 8305 2245</b>   |
| <b>Website</b>      | <a href="http://www.greenwichmencap.org.uk">http://www.greenwichmencap.org.uk</a>      |

|                     |   |
|---------------------|---|
| <b>Organisation</b> | <b>Plumstead Community Law Centre</b>   |
| <b>Overview</b>     | Offer, free independent legal advice on welfare rights including - benefit overpayments, council tax, housing benefit, disability benefits, jobseekers allowance, pension credit, habitual resident & tax credit. |
| <b>Address</b>      | 36 Wellington Street, London SE18 6PF   |
| <b>Phone number</b> | <b>020 8854 8848</b>  |
| <b>Website</b>      | <a href="http://www.pclc.org.uk">http://www.pclc.org.uk</a>   |

## Housing and utilities

|                     |   |
|---------------------|---|
| <b>Organisation</b> | <b>Greenwich Housing Rights</b>   |
| <b>Overview</b>     | Provides free specialist, professional advice on housing related issues including: possession claim & court proceedings, rent & mortgage arrears, housing benefit problems, homelessness & rehousing, & security of tenure. |
| <b>Address</b>      | 36 Wellington Street, London, SE18 6PF  |
| <b>Phone number</b> | <b>020 8854 8848</b>  |
| <b>Website</b>      | <a href="http://www.grhr.co.uk">http://www.grhr.co.uk</a>   |

## Employment

|                     |   |
|---------------------|---|
| <b>Organisation</b> | <b>Plumstead Community Law Centre</b>   |
| <b>Overview</b>     | Provide employment advice on discrimination, unfair dismissal, unpaid wages & settlement. |
| <b>Address</b>      | 36 Wellington Street, London SE18 6PF   |
| <b>Phone number</b> | <b>020 8854 8848</b>  |
| <b>Website</b>      | <a href="http://www.pclc.org.uk">http://www.pclc.org.uk</a>                               |

## Transport

|                     |   |
|---------------------|---|
| <b>Organisation</b> | <b>Greenwich Mencap</b>   |
| <b>Overview</b>     | Provide trained staff to support clients with travel training using public transport. |
| <b>Address</b>      | Unit 4, Hopyard Studios, 13 Lovibond Lane, London SE10 9FY                            |
| <b>Phone number</b> | <b>020 8305 2245</b>  |
| <b>Website</b>      | <a href="http://www.greenwichmencap.org.uk">http://www.greenwichmencap.org.uk</a>     |

## Independent living and assistive technology

|                     |   |
|---------------------|---|
| <b>Organisation</b> | <b>Greenwich Association of Disabled People</b>   |
| <b>Overview</b>     | GAD is a centre for independent living & provide a range of specialist programmes & services for disabled people. |
| <b>Address</b>      | The Forum@Greenwich, Trafalgar Road, London SE10 9E0  |
| <b>Phone number</b> | <b>020 8305 2221</b>  |
| <b>Website</b>      | <a href="http://www.gad.org.uk">http://www.gad.org.uk</a>   |