



Support services for people with disabilities

These services are provided in the London Borough of Enfield



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to info@Capitalise.org.uk

How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

info@Capitalise.org.uk

Benefits and grants

Organisation	Enfield Disability Action
Overview	Advice on welfare benefits and housing for people with disabilities is available at Community House on the last Wednesday of every month, from 10 am till 12 noon. Can also contact Disability Information & Advice Service (DIAS) providing information, advice and guidance on all disability related matters, including benefits. Tel: 020 8373 6239. Email: diasmail@e-d-a.org.uk
Address	Community House, 311 Fore Street London N9 0PZ
Phone number	020 8373 6228
Website	http://e-d-a.org.uk

Organisation	Age UK Enfield
Overview	Provide a free Information, Advice and Advocacy Service for people wishing to maintain their independence and wellbeing by assisting with pension credit, benefits, housing and mobility.
Address	Ponders End Library, College Court, High Street EN3 4 EY
Phone number	020 8375 4120
Website	http://www.ageuk.org.uk

Organisation	Enfield Citizen Advice
Overview	Provide welfare benefits advice via phone, email and face-to-face. Over 20 languages spoken by staff and volunteer team.
Address	Unit 3, 5 Vincent House, 2e Nags Head Road , Ponders End EN3 7FN
Phone number	03444 889626
Website	http://www.enfieldcab.org.uk

Organisation	London Borough of Enfield - Adult Social Care
Overview	Conduct assessments for care and support needs, then agree personal budgets to meet the required outcomes. This can be paid as a direct payment.
	Following assessment by an Occupational Therapist, it may be possible to apply for a Disabled Facilities Grant. This is to make changes in people's homes, so they can carry on living independently for as long as possible.

Address	John Wilkes House- 79 High St Enfield EN3 4EN
Phone number	020 8379 1000
Website	https://new.enfield.gov.uk

Housing and utilities

Organisation	Enfield Disability Action
Overview	Advice on welfare benefits and housing for people with disabilities is available at Community House on the last Wednesday of every month, from 10 am till 12 noon.
Address	Community House, 311 Fore Street London N9 0PZ
Phone number	020 8373 6228
Website	http://e-d-a.org.uk

Organisation	Age UK Enfield
Overview	Provide a free Information, Advice and Advocacy Service for people wishing to maintain their independence and wellbeing by assisting with pension credit, benefits, housing and mobility.
Address	Ponders End Library, College Court, High Street EN3 4 EY
Phone number	020 8375 4120
Website	http://www.ageuk.org.uk

Organisation	Enfield Citizen Advice
Overview	Provide welfare housing advice via phone, email and face-to-face. Over 20 languages spoken by staff and volunteer team.
Address	Unit 3, 5 Vincent House, 2e Nags Head Road , Ponders End EN3 7FN
Phone number	03444 889626
Website	http://www.enfieldcab.org.uk

Organisation	London Borough of Enfield
Overview	Information and advice on a range of housing related issues. Casework service for private tenants on tenancy rights, rents, defending possession proceedings, harassment and illegal eviction. Advice on finding accommodation for people who are homeless. Rent deposit scheme. Housing benefits and welfare rights advice
Address	John Wilkes House- 79 High St Enfield EN3 4EN
Phone number	020 8379 1000
Website	https://new.enfield.gov.uk/services/housing

Employment

Organisation	Enfield Citizen Advice
Overview	Provide advice on employment rights via phone, email and face-to-face. Over 20 languages spoken by staff and volunteer team.
Address	Unit 3, 5 Vincent House, 2e Nags Head Road , Ponders End EN3 7FN
Phone number	03444 889626
Website	http://www.enfieldcab.org.uk

Transport

Organisation	Enfield Community Transport
Overview	An independent, non-profit making, charitable organisation. It exists to provide safe, accessible transport to all community groups within the London Borough of Enfield. Have 14 vehicles that can be used on a self-drive basis - 12 of the vehicles are accessible
Address	Morson Road Depot, Morson Road Enfield EN3 4NQ
Phone number	020 8363 2255
Website	http://enfieldcommunitytransport.co.uk

Independent living and assistive technology

Organisation	Enfield Disability Action
Overview	Advocacy Project providing individual, group and peer advocacy; working with individuals to promote self advocacy.
Address	Community House, 311 Fore Street London N9 0PZ
Phone number	020 8373 6228
Website	http://e-d-a.org.uk

Organisation	Age UK Enfield
Overview	Have a help at home scheme providing; light housework, collection of prescriptions, assistance with paperwork, escort to health appointments etc.
Address	Ponders End Library, College Court, High Street EN3 4 EY
Phone number	020 8375 4120
Website	http://www.ageuk.org.uk

Organisation	London Borough of Enfield - Adult Social Care
Overview	Following assessment by an Occupational Therapist, it may be possible to apply for a Disabled Facilities Grant. This is to make changes in people's homes, so they can carry on living independently for as long as possible.
Address	John Wilkes House- 79 High St Enfield EN3 4EN
Phone number	020 8379 1000
Website	https://new.enfield.gov.uk

Organisation	AskSARA
Overview	Provided via the London Borough of Enfield, AskSARA is website that provides useful advice and products that make daily living easier. Users of the site answer questions on their health, home and daily activities. From this they receive a personalised report with advice and relevant products.
Address	N/A
Phone number	N/A
Website	http://asksara.dlf.org.uk