



## Support services for people with disabilities

These services are provided in the London Borough of Croydon



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

## Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

## How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to [info@Capitalise.org.uk](mailto:info@Capitalise.org.uk)

## How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

[info@Capitalise.org.uk](mailto:info@Capitalise.org.uk)

## Benefits and grants

<b>Organisation</b>	<b>Disability Croydon</b>
<b>Overview</b>	Helpline offers information & advice on disability related issues including welfare benefit advice.
<b>Address</b>	Old Housing Office, Central Parade, New Addington, Croydon CR0 0JL
<b>Phone number</b>	<b>020 8688 3622</b>
<b>Website</b>	<a href="http://disabilitycroydon.org.uk">http://disabilitycroydon.org.uk</a>

<b>Organisation</b>	<b>Croydon Law Centre (part of South West London Law Centres)</b>
<b>Overview</b>	Help & assistance on welfare benefit.
<b>Address</b>	Davis House, Robert Street, Croydon CR0 1QQ
<b>Phone number</b>	<b>020 8767 2777</b>
<b>Website</b>	<a href="http://www.lawcentres.org.uk">http://www.lawcentres.org.uk</a>

<b>Organisation</b>	<b>Croydon Mencap</b>
<b>Overview</b>	Provides welfare benefits advice & information for people with learning disabilities & their carers including help in filling in forms.
<b>Address</b>	678 London Road, Thorton Heath, CR7 7HY
<b>Phone number</b>	<b>020 8684 5890</b>
<b>Website</b>	<a href="http://www.croydonmencap.org.uk">http://www.croydonmencap.org.uk</a>

<b>Organisation</b>	<b>London Borough of Croydon - Adult Social Care</b>
<b>Overview</b>	Croydon Council Welfare Rights Team provide information and advice on welfare benefit's eligibility and making a claim.
<b>Address</b>	Bernard Weatherhill House, 8 Mint Walk, Croydon, CR0 1EA
<b>Phone number</b>	<b>020 8726 6500</b>
<b>Website</b>	<a href="https://www.croydon.gov.uk">https://www.croydon.gov.uk</a>

## Housing and utilities

<b>Organisation</b>	<b>Disability Croydon</b>
<b>Overview</b>	Helpline offers information & advice on disability related issues including housing issues.
<b>Address</b>	Old Housing Office, Central Parade, New Addington, Croydon CR0 0JL
<b>Phone number</b>	<b>020 8688 3622</b>
<b>Website</b>	<a href="http://disabilitycroydon.org.uk">http://disabilitycroydon.org.uk</a>

<b>Organisation</b>	<b>Croydon Law Centre (part of South West London Law Centres)</b>
<b>Overview</b>	Housing advice for tenants in the public and private sectors. Landlords and tenant issues, council house provision, eviction, disrepair & housing options. Rent arrears & homelessness.
<b>Address</b>	Davis House, Robert Street, Croydon CRO 1QQ
<b>Phone number</b>	<b>020 8767 2777</b>
<b>Website</b>	<a href="http://www.lawcentres.org.uk">http://www.lawcentres.org.uk</a>

<b>Organisation</b>	<b>London Borough of Croydon - Adult Social Care</b>
<b>Overview</b>	Provide Information & advice on residential care, sheltered schemes and supported living.
<b>Address</b>	Bernard Weatherhill House, 8 Mint Walk, Croydon, CR0 1EA
<b>Phone number</b>	<b>020 8726 6500</b>
<b>Website</b>	<a href="https://www.croydon.gov.uk">https://www.croydon.gov.uk</a>

## Employment

<b>Organisation</b>	<b>Croydon Law Centre (part of South West London Law Centres)</b>
<b>Overview</b>	Advise on rights at work, pay, time off, discrimination, redundancy.
<b>Address</b>	Davis House, Robert Street, Croydon CRO 1QQ
<b>Phone number</b>	<b>020 8767 2777</b>
<b>Website</b>	<a href="http://www.lawcentres.org.uk">http://www.lawcentres.org.uk</a>

## Transport

<b>Organisation</b>	<b>London Borough of Croydon - Adult Social Care</b>
<b>Overview</b>	Offer advice & information on blue badge, disabled parking permits & freedom passes.
<b>Address</b>	Bernard Weatherhill House, 8 Mint Walk, Croydon, CR0 1EA
<b>Phone number</b>	<b>020 8726 6500</b>
<b>Website</b>	<a href="https://www.croydon.gov.uk">https://www.croydon.gov.uk</a>

## Independent living and assistive technology

<b>Organisation</b>	<b>Disability Croydon</b>
<b>Overview</b>	Helpline offers information & advice on disability related issues including independent living.
<b>Address</b>	Old Housing Office, Central Parade, New Addington, Croydon CR0 0JL
<b>Phone number</b>	<b>020 8688 3622</b>
<b>Website</b>	<a href="http://disabilitycroydon.org.uk">http://disabilitycroydon.org.uk</a>

<b>Organisation</b>	<b>Croydon Hearing Resource Centre</b>
<b>Overview</b>	Free advice & assessment on hearing equipment at home. E.g. louder door bells, flashing lights, loop system. Also run social support groups.
<b>Address</b>	22 Park Street, Croydon, CR0 1YF
<b>Phone number</b>	<b>020 8686 0049</b>
<b>Website</b>	<a href="http://www.croydonhearing.org.uk">http://www.croydonhearing.org.uk</a>

<b>Organisation</b>	<b>London Borough of Croydon - Adult Social Care</b>
<b>Overview</b>	Council provide initial assessment of needs & eligibility. May also provide/loan minor equipment. Staying Put Service help disabled people needing advice & assistance to carry out repairs and adapt their homes.
<b>Address</b>	Bernard Weatherhill House, 8 Mint Walk, Croydon, CR0 1EA
<b>Phone number</b>	<b>020 8726 6500</b>
<b>Website</b>	<a href="https://www.croydon.gov.uk">https://www.croydon.gov.uk</a>