



Support services for people with disabilities

These services are provided in the London Borough of Camden



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to info@Capitalise.org.uk

How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

info@Capitalise.org.uk

Benefits and grants

| | |
|---------------------|---|
| Organisation | Citizens Advice Camden |
| Overview | Their trained specialist advisers can advise on welfare benefits. |
| Address | 141a Robert Street NW1 3QT and 2 Prince of Wales Road, NW5 3LQ |
| Phone number | 0300 330 1157 |
| Website | http://www.camdencabservice.org.uk |

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|---------------------|---|
| Organisation | Citizens Advice Camden |
| Overview | Their trained specialist advisers can advise on welfare benefits. |
| Address | 141a Robert Street NW1 3QT and 2 Prince of Wales Road, NW5 3LQ |
| Phone number | 0300 330 1157 |
| Website | http://www.camdencabservice.org.uk |

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|---------------------|---|
| Organisation | Camden Community Law Centre |
| Overview | Provide free legal advice and representation on welfare benefits and Council Tax. |
| Address | 2 Prince of Wales Road, London NW5 3LQ |
| Phone number | 020 7284 6510 |
| Website | http://www.lawcentres.org.uk |

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|---------------------|---|
| Organisation | London Borough of Camden - Adult Social Care |
| Overview | Provides online information and links on welfare benefits. |
| Address | 7th Floor, 5 Pancras Square, c/o Judd Street, London WC1 9JE |
| Phone number | 020 7974 4444 |
| Website | https://www.camden.gov.uk |

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|---------------------|---|
| Organisation | Centre 404 |
| Overview | Help with personal budget and form filling. Offers a Matching and Finding service to choose a Personal Support Worker. Can also manage Personal Budget. |
| Address | 404 Camden Road, London N7 0SJ |
| Phone number | 020 7607 8762 |
| Website | http://www.centre404.org.uk |

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|---------------------|--|
| Organisation | Mary Ward Legal Centre |
| Overview | Provide specialist legal advice on welfare benefit and tax credit issues. Do not offer basic benefit checks or form filling for new claims, but advise clients when there is a problem with their claim. help with; refusal of benefits, disability benefits and Employment and Support Allowance, overpayments and requests for repayment, sanctions and appeals (including appeals to the Upper Tribunal). |
| Address | 10 Great Turnstile, London, WC1V 7JU |
| Phone number | 020 7831 7079 |
| Website | http://www.marywardlegal.org.uk |

Housing and utilities

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| Organisation | Citizens Advice Camden |
| Overview | Trained specialist advisers can advise on housing issues and fuel debts and utilities. |
| Address | 141a Robert Street NW1 3QT and 2 Prince of Wales Road, NW5 3LQ |
| Phone number | 0300 330 1157 |
| Website | http://www.camdencabservice.org.uk |

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|---------------------|---|
| Organisation | Camden Community Law Centre |
| Overview | Provide free legal advice and representation on housing issues. |
| Address | 2 Prince of Wales Road, London NW5 3LQ |
| Phone number | 020 7284 6510 |
| Website | http://www.lawcentres.org.uk |

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|---------------------|---|
| Organisation | Camden Housing Options and Advice Team |
| Overview | Contact for information/advice on; social housing, sheltered housing, details of local housing associations and private rented accommodation. |
| Address | 5 Pancras Square London N1C 4AG |
| Phone number | 020 7974 4444 |
| Website | https://www.camden.gov.uk |

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|---------------------|---|
| Organisation | Centre 404 |
| Overview | Run a supported housing scheme, including for people with high complex needs. |
| Address | 404 Camden Road, London N7 0SJ |
| Phone number | 020 7607 8762 |
| Website | http://www.centre404.org.uk |

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|---------------------|---|
| Organisation | Mary Ward Legal Centre |
| Overview | Provide advice and representation on a range of housing issues including; homelessness reviews of negative decisions, appealing decisions in the county court and judicial review applications in the High Court, defending possession proceedings and warrants for eviction. |
| Address | 10 Great Turnstile, London, WC1V 7JU |
| Phone number | 020 7831 7079 |
| Website | http://www.marywardlegal.org.uk |

Employment

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|---------------------|---|
| Organisation | Citizens Advice Camden |
| Overview | Trained specialist advisers can advise on employment issues. |
| Address | 141a Robert Street NW1 3QT and 2 Prince of Wales Road, NW5 3LQ |
| Phone number | 0300 330 1157 |
| Website | http://www.camdencabservice.org.uk |

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|---------------------|--|
| Organisation | Camden Community Law Centre |
| Overview | Provide free legal advice and representation on employment and discrimination (including settlement agreements). |
| Address | 2 Prince of Wales Road, London NW5 3LQ |
| Phone number | 020 7284 6510 |
| Website | http://www.lawcentres.org.uk |

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|---------------------|---|
| Organisation | Mary Ward Legal Centre |
| Overview | Due to cuts to legal aid funding they can no longer take on employment cases. However they may be able to offer advice-only at their weekly evening sessions. |
| Address | 10 Great Turnstile, London, WC1V 7JU |
| Phone number | 020 7831 7079 |
| Website | http://www.marywardlegal.org.uk |

Transport

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|---------------------|--|
| Organisation | London Borough of Camden |
| Overview | Website provides information on Taxicard, Blue Badge parking, Plusbus, Freedom Passes and mobility aids. |
| Address | Camden Reception, 5 Pancras Square, London WC1 9JE |

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|---------------------|---|
| Phone number | 020 7974 4444 |
| Website | https://www.camden.gov.uk |

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| Organisation | Centre 404 |
| Overview | Support with travel and appointments |
| Address | 404 Camden Road, London N7 0SJ |
| Phone number | 020 7607 8762 |
| Website | http://www.centre404.org.uk |

Independent living and assistive technology

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|---------------------|---|
| Organisation | London Borough of Camden - Adult Social Care |
| Overview | Contact to arrange a free assessment of needs and options to meet these needs. These options may include services that are charged for. Can support in understanding and managing Personal Budgets. |
| Address | 7th Floor, 5 Pancras Square, c/o Judd Street, London WC1 9JE |
| Phone number | 020 7974 4444 |
| Website | https://www.camden.gov.uk |

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| Organisation | Centre 404 |
| Overview | Provide outreach and floating support worker services to help manage daily living skills. |
| Address | 404 Camden Road, London N7 0SJ |
| Phone number | 020 7607 8762 |
| Website | http://www.centre404.org.uk |

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|---------------------|---|
| Organisation | The Advocacy Project |
| Overview | Advocacy service which can help people; plan for meetings, draft correspondence, communicate with professionals and raise issues. They can accompany clients to meetings. |
| Address | 73 St Charles Square, London W10 6EJ |
| Phone number | 020 8969 3800 |
| Website | http://www.advocacyproject.org.uk |