



Support services for people with disabilities

These services are provided in the London Borough of Bromley



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to info@Capitalise.org.uk

How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

info@Capitalise.org.uk

Benefits and grants

Organisation	Citizens Advice Bromley
Overview	Citizens Advice Bromley provides advice services from their local office in Bromley Town, and at various outreaches in Orpington and Beckenham & Penge. In addition they operate a disability Forms Completion Service for people with disabilities who cannot get to their local office.
Address	4 South Street, Bromley, BR1 1RH
Phone number	020 8315 1940
Website	www.bromleycab.org.uk

Organisation	Age UK Bromley & Greenwich
Overview	Have a team who can check whether clients are entitled to claim any welfare or disability benefits. Can then take them through the claims process from start to finish. Can also help if people have been turned down for certain benefits, and would like to appeal. Can deliver benefits advice in outreach settings - please see website.
Address	Community House, South Street, Bromley BR1 1RH
Phone number	020 8315 1878
Website	http://www.ageuk.org.uk

Organisation	Bromley Mencap
Overview	The Benefits Support Service offers assistance to people with learning disabilities who do not meet the Council's FACS (Fair Access to Care Services) eligibility criteria.
Address	44 Masons Hill, Bromley, BR2 9JG
Phone number	020 8466 0790
Website	http://www.bromleymencap.org.uk

Organisation	deafPLUS Bromley
Overview	Provide one to one confidential Information & Advice services on benefits for people who are Deaf.
Address	Community House, South Street, Bromley BR1 1RH
Phone number	020 8315 2550
Website	http://www.deafplus.org

Organisation	London Borough of Bromley - Adult Social Care
Overview	Can carry out assessments of care needs and whether the Council will contribute to the costs of care. (Means tested). Occupational Therapists can also conduct assessments (again means tested) to see whether clients are eligible for a Disabilities Facilities Grant to help with adaptations to their home.
Address	Civic Centre, Stockwell Close, Bromley, BR1 3UH
Phone number	020 8461 7777
Website	http://www.bromley.gov.uk

Housing and utilities

Organisation	Community Options
Overview	Provide care homes, supported housing and shared housing for people with mental ill-health. The people they work with have mental health needs but may in addition have a range of complex needs associated with learning difficulties, brain injuries, personality disorders, alcohol and substance use.
Address	2a Field Lane, Bromley, Kent BR2 9FL
Phone number	020 8313 9728
Website	http://www.community-options.org.uk

Organisation	London Borough of Bromley - Housing options & advice
Overview	Contact to be added to register for social housing, details of affordable housing schemes and disrepair issues in rented accommodation.
Address	Civic Centre, Stockwell Close, Bromley, BR1 3UH
Phone number	020 8461 7721
Website	http://www.bromley.gov.uk

Employment

Organisation	Status Employment
Overview	Assists people with disabilities and mental health problems in finding and retaining paid employment.
Address	6 West Way Gardens, Shirley, CR0 8RA
Phone number	020 8655 3344
Website	http://statusemployment.org.uk

Organisation	Bromley Mencap
Overview	Jobmatch service provides training and support for disabled people to secure paid employment opportunities.
Address	44 Masons Hill, Bromley, BR2 9JG
Phone number	020 8466 0790
Website	http://www.bromleymencap.org.uk

Transport

Organisation	London Borough of Bromley - Adult Social Care
Overview	Provide details on applying for Disabled Freedom Passes. These enable eligible disabled people who have not yet reached the qualifying age for an over 60s Freedom Pass to travel free on nearly all public transport within Greater London and on most buses in England. Eligibility criteria can be found on the website by entering 'Freedom Pass' in the search box.
Address	Civic Centre, Stockwell Close, Bromley, BR1 3UH
Phone number	020 8461 7777
Website	http://www.bromley.gov.uk

Independent living and assistive technology

Organisation	Kent Association for the Blind
Overview	Support includes mobility training, help to learn new skills for daily living, specialist equipment and advice. Provide these rehabilitation services on behalf of Kent County Council, Medway Council and the London Borough of Bromley.
Address	18 Blyth Road, Bromley, BR1 3RX
Phone number	020 8464 8406
Website	www.kab.org.uk

Organisation	Age UK Bromley & Greenwich
Overview	Provide an advocacy services which includes writing letters, making calls etc. Provide support and guidance in identifying support needs in the home.
Address	Community House, South Street, Bromley BR1 1RH
Phone number	020 8315 1878
Website	http://www.ageuk.org.uk

Organisation	Disability Living Foundation
Overview	Have the AskSARA, an easy-to-use, online self-help guide. It helps people identify what items can help them to live more independently and where to sources them. Also have a helpline that can advise on equipment.
Address	34 Chatsfield Road, London SW11 3SF
Phone number	020 7289 6111
Website	http://www.dlf.org.uk

Organisation	deafPLUS Bromley
Overview	Provide an advocacy service for people who are Deaf.
Address	Community House, South Street, Bromley BR1 1RH
Phone number	020 8315 2550
Website	http://www.deafplus.org

Organisation	London Borough of Bromley - Adult Social Care
Overview	Provide information, advice and support for people with disabilities to live as independently as possible. Also provide information on local services that support independent living.
Address	Civic Centre, Stockwell Close, Bromley, BR1 3UH
Phone number	020 8461 7777
Website	http://www.bromley.gov.uk