



## Support services for people with disabilities

These services are provided in the London Borough of Barnet



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

## Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

## How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to [info@Capitalise.org.uk](mailto:info@Capitalise.org.uk)

## How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

[info@Capitalise.org.uk](mailto:info@Capitalise.org.uk)

## Benefits and grants

<b>Organisation</b>	<b>Diversity Living Services</b>
<b>Overview</b>	Provide information, advice and guidance about welfare rights and benefits.
<b>Address</b>	1st Floor, 57 The Market Square, Edmonton Green, London N9 0TZ
<b>Phone number</b>	<b>020 8803 6161</b>
<b>Website</b>	<a href="http://www.diversityliving.org.uk">http://www.diversityliving.org.uk</a>

<b>Organisation</b>	<b>Citizens Advice Barnet</b>
<b>Overview</b>	Provide advice on welfare benefits.
<b>Address</b>	40-44 Church End, Hendon NW4 4JT
<b>Phone number</b>	<b>0300 456 8365</b>
<b>Website</b>	<a href="http://barnetcab.org.uk">http://barnetcab.org.uk</a>

<b>Organisation</b>	<b>Barnet Homes Housing Options</b>
<b>Overview</b>	Website provides information on a range of benefits including Personal Independence Payment. Also suggests people who are struggling with rent to get in touch as they may be eligible for a Discretionary Housing Payment.
<b>Address</b>	1255 High Road, Whetstone, London N20 0EJ
<b>Phone number</b>	<b>0800 389 5225</b>
<b>Website</b>	<a href="http://thebarnetgroup.org">http://thebarnetgroup.org</a>

## Housing and utilities

<b>Organisation</b>	<b>Diversity Living Services</b>
<b>Overview</b>	Provide information, advice and guidance about housing.
<b>Address</b>	1st Floor, 57 The Market Square, Edmonton Green, London N9 0TZ
<b>Phone number</b>	<b>020 8803 6161</b>
<b>Website</b>	<a href="http://www.diversityliving.org.uk">http://www.diversityliving.org.uk</a>

<b>Organisation</b>	<b>Barnet Homes Housing Options</b>
<b>Overview</b>	Manage housing applications for the London Borough of Barnet. Also provide information on renting and benefits.
<b>Address</b>	1255 High Road, Whetstone, London N20 0EJ

<b>Phone number</b>	<b>0800 389 5225</b>
<b>Website</b>	<a href="http://thebarnetgroup.org">http://thebarnetgroup.org</a>

## Employment

<b>Organisation</b>	<b>Diversity Living Services</b>
<b>Overview</b>	Provide information, advice and guidance about employment.
<b>Address</b>	1st Floor, 57 The Market Square, Edmonton Green, London N9 0TZ
<b>Phone number</b>	<b>020 8803 6161</b>
<b>Website</b>	<a href="http://www.diversityliving.org.uk">http://www.diversityliving.org.uk</a>

## Transport

<b>Organisation</b>	<b>London Borough of Barnet - Adult Social Care</b>
<b>Overview</b>	Provide details of transport options in the borough for people with disabilities including; Blue Badge permits, community transport, Freedom Passes, Shopmobility, Dial-a-Ride and Taxicard.
<b>Address</b>	Barnet House, 1255 High Road London N22 0EJ
<b>Phone number</b>	<b>020 8359 5000</b>
<b>Website</b>	<a href="https://www.barnet.gov.uk">https://www.barnet.gov.uk</a>

## Independent living and assistive technology

<b>Organisation</b>	<b>Advocacy in Barnet</b>
<b>Overview</b>	Advocacy in Barnet works to ensure that service users are supported appropriately to enable them to participate in decisions that affect their lives, giving them choice and control over their lives. Advocates provide information, support and representation to residents in Barnet and surrounding boroughs who use community and/or health services in order that they can be empowered to be involved in the decisions that affect them.
<b>Address</b>	The One Stop Shop, 4-5 The Concourse, Grahame Park, London NW9 5XB
<b>Phone number</b>	<b>020 8201 3415</b>
<b>Website</b>	<a href="http://www.advocacyinbarnet.org.uk">http://www.advocacyinbarnet.org.uk</a>

<b>Organisation</b>	<b>London Borough of Barnet - Adult Social Care</b>
<b>Overview</b>	Can support people with independent living through advice and sometimes by provision of care. Includes home adaptations and a handy person service. Also has the askSARA online tool which can be used to identify equipment that can assist with independent living, plus where to source them.
<b>Address</b>	Barnet House, 1255 High Road London N22 0EJ
<b>Phone number</b>	<b>020 8359 5000</b>
<b>Website</b>	<a href="https://www.barnet.gov.uk">https://www.barnet.gov.uk</a>

<b>Organisation</b>	<b>Friend in Need Community Centre</b>
<b>Overview</b>	Provide a 'Helping Hands' service which includes support with; shopping, banking, collecting pensions or prescriptions, Managing documents, etc.
<b>Address</b>	East Barnet Baptist Church, Crescent Road, East Barnet, Herts, EN4 8PS
<b>Phone number</b>	<b>020 8449 8225</b>
<b>Website</b>	<a href="http://www.fin-eastbarnet.org.uk">http://www.fin-eastbarnet.org.uk</a>

<b>Organisation</b>	<b>Barnet Centre for independent Living</b>
<b>Overview</b>	Offer a peer brokerage service for people who are over 18, live in Barnet, have been assessed as needing certain types of social care and have a personal budget. Peer Support Brokers help people with disabilities identify the areas in their life they would like to improve, then help them find and contact the relevant services.
<b>Address</b>	The Concourse, Grahame Park, London NW9 5UX
<b>Phone number</b>	<b>020 8359 2444</b>
<b>Website</b>	<a href="http://www.barnetcil.org.uk">http://www.barnetcil.org.uk</a>