



Support services for people with disabilities

These services are provided in the
London Borough of Barking and Dagenham



Capitalise is a London-wide partnership of organisations funded by the Money Advice Service

Introduction

Sometimes clients come to debt advisers seeking help with non-debt needs.

Without support for these other needs, it can be difficult for clients to engage in the debt advice process.

In some cases advisers know of organisations that can help their clients, in other cases they don't.

For this reason we've compiled a directory of non-debt services for disabled people. Some of these services are specifically for people with disabilities, others are designed for both disabled and non-disabled people.

It's designed to help you signpost disabled clients to the additional support they need, making space for you to help them with their debt problems.

How do I access the directory?

In the Disability Toolkit section of the Capitalise website, you'll find a list of the key organisations that provide support across London (and in some cases across the U.K.).

In addition, this document includes a small sample of local organisations within your borough.

The listed services provide help with;

- **Benefits and grants**
- **Housing and utilities**
- **Employment**
- **Transport**
- **Independent living and assistive technology**

The information is not exhaustive, plus services may change. If you feel any services should be added, or if you find that details have become out-of-date, please email details to info@Capitalise.org.uk

How do I use the information?

Simply scroll down to the section covering the area your client needs help with. There you'll find brief overviews for each service. If you require further information, you can contact the organisations directly using the contact details provided.

Dependant on your client's capabilities, you may want to print out the relevant page of this booklet for them (just remember to select 'current page' to avoid printing the whole booklet), or, if they require more support, you may wish to contact the organisation on their behalf.

Please note: These lists are not exhaustive and services may change. If you feel any services should be added to the directory, or if you find that details have become out of date, please email the updated details to:

info@Capitalise.org.uk

Benefits and grants

Organisation	DABD UK
Overview	The Welfare Benefit Advice Team offer specialised advice in welfare benefits, income maximisation, financial capability coaching & home improvement funding service.
Address	42-48 Parsloes Avenue, Dagenham, RM9 5NU
Phone number	020 8215 9630
Website	http://www.dabd.org.uk

Organisation	Carers of Barking and Dagenham
Overview	Offers information, support and advice on all issues affecting carers - correct benefit entitlements, direct payments and carer's allowance. Offer information and advice on applying for charitable grants & funds.
Address	334 Heathway Dagenham Essex RM10 8NJ
Phone number	020 8593 4422
Website	https://www.carers.org

Organisation	Independent Living Agency
Overview	Provide support in claiming benefits, managing finances, writing letters, & filling in forms.
Address	123 Rainham Road North, Dagenham RM10 7FD
Phone number	020 8593 6677
Website	http://www.independentlivingagency.org

Housing and utilities

Organisation	DABD UK
Overview	Provide free, confidential, advice to help find funds to make repairs, improvements or adaptations to homes. Support leaseholders with major work bills.
Address	42-48 Parsloes Avenue, Dagenham, RM9 5NU
Phone number	020 8215 9630
Website	http://www.dabd.org.uk

Employment

Organisation	Carers of Barking and Dagenham
Overview	Offer carers advice on employment, training and breaks.
Address	334 Heathway Dagenham Essex RM10 8NJ
Phone number	020 8593 4422
Website	https://www.carers.org

Transport

Organisation	DABD UK
Overview	Operates a door to door transport service for people with limited mobility.
Address	42-48 Parsloes Avenue, Dagenham, RM9 5NU
Phone number	020 8215 9630
Website	http://www.dabd.org.uk

Independent living and assistive technology

Organisation	DABD UK
Overview	Offers a range of daily living equipment including; manual & electric wheelchairs, scooters, walking aids & personal care products. Provide a personalised service before equipment is purchased, as well as ongoing support.
Address	42-48 Parsloes Avenue, Dagenham, RM9 5NU
Phone number	020 8215 9630
Website	http://www.dabd.org.uk

Organisation	Carers of Barking and Dagenham
Overview	Provide information & advice on carer's assessment, respite, sitting & befriending services & holidays.
Address	334 Heathway Dagenham Essex RM10 8NJ
Phone number	020 8593 4422
Website	https://www.carers.org

Organisation	Essex Blind Charity
Overview	Provide information, advice & demonstration of specialist equipment to assist with daily living skills. Also offer social activities at some sight centres.

Address	Read House, 23 The Esplanade, Frinton-on-Sea, C013 9AU
Phone number	01206 548196
Website	http://essexsight.org.uk

Organisation	Independent Living Agency
Overview	Offer tailor-made individual support in developing skills needed in daily living skills.
	Provide help in finding the right equipment, supply, deliver & install small items.
Address	123 Rainham Road North, Dagenham RM10 7FD
Phone number	020 8593 6677
Website	http://www.independentlivingagency.org